

HFS Privacy Policy

Effective date: September 1, 2025

International Micro Design, Inc. doing business as Health Financial Systems ("us", "we", "our", or "HFS") owns and operates the <https://www.hfssoft.com> website, which includes the HFS HCRIS website and the HFS SaFE website (collectively the "Websites").

This Privacy Policy outlines HFS's policies regarding the collection, use and disclosure of personal data as it pertains to your use of our Websites, and the choices you have associated with that data.

We use your data to provide and improve the Websites. By using the Websites, you agree to the collection and use of information in accordance with this Privacy Policy.

1. Definitions

Personal Data

Personal Data means data about a living individual who can be identified from the data (or from the data and other information either in our possession or likely to come into our possession).

Usage Data

Usage Data is data collected automatically either generated by the use of the Websites or from the Websites infrastructure itself (for example, the duration of a page visit).

Cookies

Cookies are small files stored on your device (computer or mobile device).

2. Information Collection and Use

We collect several different types of information for various purposes to provide and improve our Websites..

3. Types of Data Collected

Personal Data

While using our Websites, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you ("Personal Data").

Personal Data may include, but is not limited to:

- email address
- first name and last name
- phone number
- address, state, province, zip/postal code, city
- cookies and usage data

We may use your Personal Data to contact you with newsletters, marketing or promotional materials and other information that may be of interest to you. You may opt out of receiving any, or all, of these communications from us by following the unsubscribe link or instructions provided in any email we send to you or by contacting us.

4. Usage Data

We may also collect information on how the Websites are accessed and used ("Usage Data"). This Usage Data may include information such as your computer's Internet Protocol address (e.g., IP address), browser type, browser version, the pages of our Websites that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers, and other diagnostic data.

5. Tracking & Cookies Data

We use cookies and similar tracking technologies to track activity on our Websites and we retain certain information.

Cookies are files with a small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Other tracking technologies are also used such as beacons, tags, and scripts to collect and track information and to improve and analyze our Websites.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Websites.

Examples of Cookies we use:

- Session Cookies. We use session cookies to operate our Websites.
- Preference Cookies. We use preference cookies to remember your preferences and various settings.
- Security Cookies. We use security cookies for security purposes.

6. Use of Data

We use the collected data for various purposes:

- To provide and maintain our Websites
- To notify you about changes to our Websites
- To allow you to participate in interactive features of our Websites when you choose to do so
- To provide customer support
- To gather analysis or valuable information so that we can improve our Websites
- To monitor the usage of our Websites
- To detect, prevent and address technical issues
- To provide you with news, exclusive offers and general information about other goods, services, and events which we offer that are similar to those that you have already purchased or inquired about unless you have opted not to receive such information

7. Transfer of Data

Your information, including Personal Data, may be transferred to — and maintained on — computers located outside of your state, province, country, or other governmental jurisdiction where the data protection laws may differ from those of your jurisdiction.

If you are located outside United States and choose to provide information to us, please note that we transfer the data, including Personal Data, to the United States and process it there.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

IHFS will take all the steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and your Personal Data will not be transferred by us to any other entity..

8. Disclosure of Data

Disclosure for Law Enforcement

Under certain circumstances, HFS may be required to disclose your Personal Data in response to valid requests by public authorities (e.g., a court or a government agency).

Legal Requirements

HFS may disclose your Personal Data in the good faith belief that such action is necessary to:

- to comply with a legal obligation;
- to protect and defend the rights or property of HFS;
- to prevent or investigate wrongdoing in connection with the Websites;
- to protect the personal safety of users of the Websites or of the public; and
- to protect against legal liability.

9. Security of Data

The security of your data is important to us, but remember that no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

10. Our Policy on "Do Not Track" Signals under the California Online Protection Act (CalOPPA)

We do not support Do Not Track ("DNT"). Do Not Track is a preference you can set in your web browser to inform websites that you do not want to be tracked.

You can enable or disable Do Not Track by visiting the Preferences or Settings page of your web browser.

11. Payments

We may provide paid products and/or services within the Websites. In that case, we use third-party services for payment processing (e.g., payment processors).

We will not store or collect your payment card details. That information is provided directly to our third-party payment processors whose use of your personal information is governed by their privacy policy. These payment processors adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of payment information.

The payment processor we work with is PayPal.

12. Links to Other Sites

Our Websites may contain links to other sites that are not operated by us. If you click on a third-party link, you will be directed to that third party's site. We strongly advise you to review the privacy policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

13. Children's Privacy

Our Website does not address anyone under the age of 18 ("Children").

We do not knowingly collect personally identifiable information from anyone under the age of eighteen. If you are a parent or guardian and you are aware that your child has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we take steps to remove that information from our servers.

14. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on the Websites. We will update the "effective date" at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on the Websites.

15. Contact Us

If you have any questions about this Privacy Policy, please contact us:

- by email: info@hfssoft.com
- by phone: (888) 216-6041
- by mail: Health Financial Systems, Privacy Practices, P.O. Box 850, Elk Grove CA 95759